

AGTA New Orleans 2019

Technology & Human Factors For Airport Ground Transportation

**Astor Crowne Plaza Hotel
New Orleans, Louisiana**



**A CONFERENCE OF THE
AIRPORT GROUND TRANSPORTATION ASSOCIATION**

Technology & Human Factors in Airport Ground Transportation

SUNDAY, MARCH 24

3:00 p.m. Board Meeting

6:30 p.m. AGTA Welcome Reception

MONDAY, MARCH 25

7:30 a.m. Registration Desk Open

8:00 a.m. Welcome Breakfast - *Sponsored by the Louis Armstrong New Orleans International Airport*

AGTA Welcome.....Robert Bergeron, AGTA President
Local Welcome.....Kevin Dolliole, Director of Aviation/Louis Armstrong New Orleans Int'l Airport
Conference Overview.....Ray Mundy, Executive Director AGTA

9:00 a.m. General Session I: **Changing Technologies for Airports and Ground Transportation**

Technology is changing what airports, ground transportation providers, and the traveling public want in ground transportation options. This plenary session will explore new technologies to monitor and manage airport curb congestion. The impact of the airport curb user modal shift to TNCs, less shared ride, parking, and rental car shuttles, often makes current airport operations obsolete as congestion and changing priorities are taking place. Curb utilization, as well as “what if” scenarios depicting the various options airport officials have utilized in monitoring and pricing of both commercial and non-commercial roadways, lanes, and curbs will be presented.

Panelists:.....Forrest Swonsen, Transcore
.....Dan Barton, InterVISTAS Consultants
.....Austin Gorton; GateKeeper Systems
.....Tissa De Silva, IBI Group

10:15 a.m. Beverage Break/Exhibits Available

10:30 a.m. General Session II: **New Technologies For Ground Operators**

Panelists.....Nathan Dreschler, Epic Mountain Express
.....Dwight Kines, Transdev on Demand

11:15 a.m. General Session III: **New Technologies for Managing Airport Ground Transportation Options**

Minimal technologies for ground transportation service providers, such as passenger apps and prepaid ticketless usage, will be presented. New software available to both traditional parking and growing valet parking operations will be presented. Self-checkout parking and rental cars, virtual taxi and TNC lot technologies to minimize space and waiting time of drivers for these services, as well as the latest in airport user apps to aid ground transportation will be considerations addressed among our sessions. Monday afternoon, these issues will be discussed and debated at related topical breakout sessions.

Panelists.....Ryan MacLagan, IDEaS Americas Region
.....Patrick Murray, On Air Parking
.....Ben and John Kundmueller, FreedomPark
.....Ron Rich, The Parking Spot

12:30 p.m. Luncheon and Speaker

"Autonomous Shuttle Vehicles at Your Airport".....Tyler Jett, Navya Corporation

1:45 p.m. **"It's Debatable"** - Concurrent Discussion Sessions

Smaller breakout sessions will engage delegates in discussions involving important issues for ground transportation operations and airports. While a moderator is assigned for each breakout, each delegate is encouraged to relate how these things are operated or administered at their airport and/or operations. The objective of these roundtable discussions is to learn from each other's successes and mistakes. These joint airport and operator workshops will expand upon topics addressed in the opening sessions.

- **Seeking the Best New Technologies for Ground Operators**
Facilitator - Dave Bird, SuperShuttle Corporation
- **Dynamic Pricing of Parking and Ground Transportation**
Facilitator - Sarah Fisher, The Parking Spot
- **Technology Options for the Remote Car Rental Facility**
Facilitator - Robert Bergeron, DFW International Airport

3:00 p.m. Beverage Break/Exhibits Available

3:15 p.m. **"It's Debatable"** - Concurrent Discussion Sessions

- **How Ground Transportation Mode Changes Will Affect Airport Structures and Future Financing**
Facilitator - Abu Azam, SFO International Airport
- **Public Acceptance of Driverless Shuttle Vehicles at the Airport**
Facilitator - Jim Gleich, Transdev
- **Increasing Capacity By Increasing Pickup Curb Velocity**
Facilitator - Jack Santa, Leigh Fisher

6:00 p.m. **Cocktail Hour - *Sponsored by Blue Star Gas***

Dinner on your own

Nearby dining suggestions available

TUESDAY, MARCH 26

8:00 a.m. Continental Breakfast

8:30 a.m. **General Session IV: *Technologies Airport Consultants Are Being Asked About***

Airport consultants are typically asked to update airport officials on the application of new technologies and what other airports are using or considering. This session will consist of airport consultants discussing what new technologies they are currently working on or ones they feel airports and ground operators should be considering.

Panelists:.....Peter Mandle, InterVISTAS
.....Darrin McKenna, Ricondo and Associates
.....Jack Santa, Leigh Fisher
.....Kim Fabend, C & S Companies

9:30 a.m. **General Session V: *Alternative Fuels for Airport Shuttles and Buses***

Airports and ground transportation operators are constantly looking for cleaner, more efficient fuels to use in and around the airport campus. This session will update attendees on what is available now and what can be expected in the new future.

Panelists.....Darren Engle, Blue Star Gas
.....Peter Schenkman, Karsan USA
.....Mitch Guralnick, Complete Coach Works

10:30 a.m. Beverage Break/Exhibits Available

10:45 a.m. **General Session VI: *The Human Factors in New Airport Customer Technologies***

This session will deal with the customer interface with these new technologies and what airport ground transportation users desire from the airport, its ground transportation facilities, and its service providers.

Panelists.....John Maglio, ETA Transit
.....Trevor Kirsh, DoubleMap/Ride Systems
.....Steven Junkins, SpotHero

11:45 a.m. ***Update on Ground Transportation Regulations***

Presenter.....Matt Daus, International Association of Transportation Regulators

12:00 p.m. **Luncheon and Speaker - *Sponsored by ETA Transit Systems***

"What Does It Take to Build a New Airport?".....Speaker TBA

AGTA Board of Directors Report and President Recognition

An Invitation from Portland International Airport

April Murchinson, PDX Landside Ops

AGTA Portland 2019 September 8 - 11, 2019

1:30 p.m. **"It's Debatable"** - Concurrent Discussion Sessions

- **New Technologies Your Airport Is Working On**
Facilitator - Don Hobbs, DFW
- **New Technologies Ground Operators Need to Implement**
Facilitator - John McCarthy, GO Airport Express
- **Do You Expect Your Airport to Mandate Alternative Fuels?**
Facilitator - Allen Fugate, VanGalder Bus/Coach USA

2:45 p.m. Beverage Break/Exhibits Available

3:00 p.m. **"It's Debatable"** - Concurrent Discussion Sessions

- **What Airport Transit Systems Do Airport Passengers Demand**
Facilitator - John Maglio, ETA Transit Systems
- **Options for Airports and Ground Operators to Pay for New Technologies**
Facilitator - April Russ, Southwest Florida Int'l Airport/Fort Myers
- **What New Technologies Can you use for managing curb congestion?**
Facilitator - Carlton Thomas, Austin Bergstrom Int'l Airport

5:50 p.m. **Meet in lobby to Depart hotel for AGTA Reception and Dinner Aboard the Creole Queen**

During the cruise, background jazz will play while the sun sets and stars begin to peak behind the clouds. Enjoy your reception and dinner, and then take the stairs to the promenade deck for unique sites of New Orleans you'll remember forever. We will feast on a dinner buffet that includes everything from chicken and sausage gumbo to prime rib to Cajun seafood pasta, and sweets only a southern chef could do justice. Cruise docks at 9:00 p.m.

WEDNESDAY, MARCH 27

8:30 a.m. **Continental Breakfast/ Wrap-Up Roundtable**

Moderator.....Ray Mundy, Executive Director of AGTA
As well as a meeting evaluation and brainstorming session for future meetings, this wrap-up session will feature more recent topics facing the airport ground transportation industry and ongoing research to solve these issues. A discussion of what important information should be collected in the 2019 AGTA Fees and Fares Bi-annual Survey.

10:00 a.m. **Airport Landside Operations Tour of North America's Newest Airport, Louis Armstrong International**

The tour will permit attendees to see our nation's newest airport just weeks before its official opening, and will end no later than 12:30 for those leaving on afternoon flights. Buses will take attendees to the airport for departure or others may continue on bus for a return to the hotel.

SPOUSE/GUEST ACTIVITIES

SUNDAY, MARCH 24

6:30 - 8 **Kickoff Networking Reception** Cocktail attire appropriate
(Ask Sandy for breakfast site for Monday morning before you leave the reception)

MONDAY, MARCH 25

9:15 **Spouse Get-Acquainted Coffee/Brunch**

After breakfast, registered spouses will receive Hop On Hop Off bus passes which will offer a City Tour and also have lots of places to get off, including the WWII museum and Magazine Street which has a lot of great shops and restaurants AND includes three (3) walking tours for those interested.

6:00 - 7 **Cocktail Hour**

TUESDAY, MARCH 26

Hop On Hop Off passes still good for those spots from Monday that looked intriguing and in need of further exploration.

5:50 Meet in lobby for departure to Creole Queen Mississippi cruise, reception, and dinner. Return by 9:30.