

Adapting to the New Environment

AGTA Denver 2016 Agenda

the **CURTIS -- A Doubletree by Hilton**

September 11-14, 2016



AIRPORT GROUND TRANSPORTATION ASSOCIATION

**A CONFERENCE OF THE
AIRPORT GROUND TRANSPORTATION ASSOCIATION**

DENVER 2016 AGENDA

Please note that topics and activities are tentative - and may change prior to the final program.

SATURDAY, SEPTEMBER 10

Information about activities for those who plan to explore in and around Denver on their own prior to the meeting can be found at: <http://www.VISITDENVER.com> or <http://www.downtowndenver.com>

SUNDAY, SEPTEMBER 11

- 3:00 p.m. Board of Directors Meeting *Kick the Can*
- 3 - 5:00 p.m. Registration Desk Open *Curtis Street/PreRegistration*
- 6:30 p.m. President's Welcome Reception *Patty Cake - 2nd Floor*
Cocktail attire appropriate

MONDAY, SEPTEMBER 12

- 7:45 a.m. Registration Desk Open *Curtis Street/Peek-A-Boo*
- 8:00 a.m. **Welcome Breakfast - *Sponsored by Denver International Airport*** *Patty Cake*
AGTA President's Welcome Lorraine Wilde, GO Airport Shuttle
Local Welcome Stu Williams, DIA
Conference Overview Ray Mundy, Executive Director, AGTA
Mini-Presentations by vendors/exhibitors
- 9:30 a.m. **General Plenary Session – Adapting to the New Environment** *Peek-A-Boo*
Panelists: Lyft.....Don Griffin, Business Development Manager - Airports & Venues
Transdev on Demand.....Bill George, President Taxicab & Sedan Division
The SFO Experience.....Abu Azam, San Francisco International Airport
The SEATAC Experience.....Stacy Mattson, SeaTac
- 10:45 a.m. Morning Break/Exhibits Available - *Sponsored by GateKeeper Systems* *Curtis St/Peek-A-Boo*
- 11:00 a.m. **The Need for Airports to Require Equity and FBI Fingerprint Background Checks**
Presenter.....Matt Daus, President IATR & Windels, Marx et al
- Recent AGTA Survey on Airport TNC Practices, Fees, and Insurance Requirements**
Presenter.....Ray Mundy, Executive Director AGTA & UMSL Center for Trans Studies
- 12:00 p.m. **Luncheon and Speaker – Transportation Network Companies DEN** *Patty Cake*
Speakers.....Julie Weinheimer, Landside Services Supervisor, Pkg & Transportation
.....Adam Petro, Landside Services Supervisor, Pkg & Transportation
- 1:30 p.m. **Operator and Airport Workshops**
These joint airport and operator workshops will expand upon topics addressed in the opening sessions, discussing delegates' current requirements and a how the various competing ground transportation services might be charged, managed, and operated in the future.
- **Are airports charging TNCs enough? (This workshop will be repeated at 3:15)** *Keep Away*
The latest AGTA survey on current charges and arrangements for TNCs
Presenters.....Ray Mundy, AGTA and Peter Mandle, InterVistas
 - **Is there a future for airport ground transportation concessions?** *Dodgeball*
Facilitators.....Jim Gleich, SuperShuttle and TBA
 - **Airport regulation of TNC compliance with ADA and environmental pollution reduction programs** *Kick The Can*
Facilitators.....Bill Lanham, MWAA/Dulles Airport and TBA
- 3:00 p.m. Afternoon Break/Exhibits Available - *Sponsored by GateKeeper Systems* *Curtis/Peek-A-Boo*

- 3:15 p.m. **Concurrent Roundtable Sessions**
- **Are airports charging TNCs enough?** (Repeat of 1:30 session) *Keep Away*
Facilitators.....Ray Mundy, AGTA and Peter Mandel, InterVistas
 - **Are both airports and their users protected when TNCs conduct "personals" to and from the airport?** *Dodgeball*
Facilitators..... Jeff Finkel, GO Yellow Checker Shuttle/Yellow Cab and TBA
 - **How will labor laws affect airport ground transportation operations?** *Kick The Can*
Facilitators.....Chris Groome, Groome Transportation and TBA
- 6:00 p.m. **Cocktail Hour - *Sponsored by Planning Technology*** *Four Square Ballroom*
Dinner on your own (Recommendations for good restaurants will be available at registration)

TUESDAY, SEPTEMBER 13

- 8:30 a.m. **Continental Breakfast** *Pat-A-Cake*
- 9:00 a.m. **Leveling the playing field when the players and rules continue to change:
An off-airport parking perspective** *Peek-A-Boo*
Panelists.....Sarah Fisher, The Parking Spot
.....Tony Paalz, Park 'N Fly
.....Manuel Chavez, Fast, Park and Relax
.....John Walsh, PreFlight
.....Doug Poirier, PreFlight
.....Charles Bassett, WallyPark
- 10:30 a.m. **Morning Break/Exhibits Available** *Curtis/Peek-A-Boo*
- 10:45 a.m. **Adjusting operations to meet and compete in the new environment** *Keep Away*
Presenters.....Dave Bird, SuperShuttle
.....John McCarthy, The GO Group
- 11:30 a.m. **When private vehicle charges for airport pickup and drop-off become a reality** *Dodgeball*
Presenter.....Ray Mundy, AGTA & UMSL Center for Transportation Studies
- The use of toll tag technologies to implement drop-off charges** *Kick The Can*
Presenter.....Anne Turner, Gatekeeper Systems
- 12:15 p.m. **Luncheon and Speaker - Trends at the National Labor Relations Board** *Patty Cake*
Speaker.....James Foster, McMahon Berger Attorneys
- A Spring 2017 Invitation**
- 1:30 p.m. **Concurrent Roundtable Sessions/Workshops** *Take Away*
- **Should airports develop TNC concession agreements with a single TNC provider?** *Take Away*
Facilitators.....Stacy Mattson, SeaTac and Jennifer Matthews, MWAA/Dulles Airport
 - **How should airports and ground operators market to "the new millenials"?** *Dodgeball*
Facilitators.....Allen Fugate, VanGalder Bus and TBA
 - **How do AGTA operators define a "level playing field" when it comes to TNCs?** *Kick the Can*
Facilitators.....Lorraine Wilde, GO Airport Shuttle and TBA
- 3:00 p.m. **Afternoon Break/Exhibits Available** *Curtis/Peek-A-Boo*
- 3:15 p.m. **Concurrent Roundtable Sessions/Workshops**
- **Can transportation apps manage (discipline) airport ground transportation drivers?** *Take Away*
Facilitators.....Robert Bergeron, DFW and TBA
 - **What minimal signage is necessary to manage AGT vehicles at the curb?** *Dodgeball*
Facilitators.....Jack Santa, Leigh Fisher and TBA
 - **Staying relevant in the changing times--high quality service that is thriving despite the changing environment** *Kick the Can*
Facilitators.....April Russ, SW FL Int'l Airport and Michelle Byrne, MBA Airport Transportation

5:45 p.m. **Depart for reception and dinner at the Irish Rover Pub** "Pub" attire
Transportation courtesy of Gray Line Denver

WEDNESDAY, SEPTEMBER 14

8:30 a.m. **Continental Breakfast/ Wrap-Up Roundtable** *Patty Cake/Peek-A-Boo*
Moderator.....Ray Mundy, AGTA and Director, UM-SL Center for Transportation Studies
2016 AGTA Fees and Fares Survey and recent topics facing the airport ground transportation industry.

10:00 a.m. **DIA Airport Landside Operations Tour Departure**
Transportation courtesy of Gray Line Denver
Departing attendees may take luggage onboard. Tour will end no later than 12:30

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Spouse/Guest Activities

SUNDAY, September 11

6:30 - 8 **Kickoff Networking Reception** *the CURTIS Hotel*
Cocktail attire appropriate

MONDAY AND TUESDAY, 12 & 13

As announced in the preliminary program, the spouse/guest activities for Monday and Tuesday will be determined by the number of registered spouses. Only five spouses/guests are pre-registered for the meeting at this time, so the activities will be customized to the individuals in attendance. Spouses/guests will gather for either breakfast or lunch together on Monday (TBD), and then probably venture forth on their own (or with another) on Tuesday. I will send an e-mail to registered delegates prior to my Friday departure.

Monday 6:00 - 7 **Cocktail Hour** - dinner on your own

Tuesday 5:45 **Lobby AGTA reception and dinner**

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