

AGTA News from the Airport Curb - 2/9/23.



## AGTA News from the Airport Curb



LOUIS ARMSTRONG NEW ORLEANS INTERNATIONAL AIRPORT



**A RETURN TO  
NEW ORLEANS**



**NEW BUILD, RE-BUILD, OR ARE YOU PLANNING FOR THE FUTURE?**

Join us for the discussion at the Spring 2023 Conference in New Orleans!

**APRIL 30 - MAY 3, 2023**

**CROWNE PLAZA NEW ORLEANS FRENCH QUARTER**

Register for the conference and reserve your hotel room through the AGTA website.

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*Register for the meeting before April 7 to save \$100 on your registration!  
Use the link below to go to our registration page.*

*Registration is available for both members and non-members.*

## **Meeting Registration**

*Note: We recommend reserving your hotel room as soon as possible to secure the \$189 conference rate. Hotels are filling up fast with the Jazz Festival event occurring the same week in New Orleans. Use the link below to reserve your room.*

## **Hotel Reservation**

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### **Reminder:**

Your AGTA Membership must be current to register for the Spring 2023 Conference at the member rate. Please contact us at [admin@agtaweb.org](mailto:admin@agtaweb.org) if you have any questions or issues with renewing your membership.

### **Sponsorships Available!**

Consider sponsoring a portion of the conference in New Orleans. [Click here](#) to see details on what our sponsorship covers for your company.

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## **JOB OPPORTUNITY**

**Airport Operations Supervisor-Landside at William P. Hobby Airport  
City of Houston**

To view more information on this position, [click here](#).

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## **GROUND TRANSPORTATION NEWS**

[Calgary International Airport allows Uber pickups at arrivals zone](#)

**Calgary Herald** - Feb. 4, 2023

Passengers arriving at YYC International Airport will now have the choice of catching a taxi or an Uber from the arrivals area.

It was previously possible to hail an Uber for pickup at the airport, but those wishing to do so had to go back to the departures level.

In a release, the YYC Calgary Airport Authority said rideshare pickup locations have now moved to arrival level doors 3, 11 and 15. Uber is currently the only rideshare company operating in Calgary.

The changes came into effect on Feb. 1.

“Guests arriving in Calgary have different needs when it comes to ground transportation,” said Rob Palmer, VP Commercial, Strategy & CFO. “That’s why we offer various options from ride-share, rental cars, city transit, taxi and sedan services. These convenient offerings reflect YYC’s growth and recovery now that passenger volumes are more predictable.”

*Click on the link above to view the rest of this article.*

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[Tulsa airport launches virtual taxicab system](#)

**Fox 23 News** - Feb. 2, 2023

TULSA, Okla. — Tulsa International Airport recently launched a new virtual taxicab queueing system with UnDelay, an aviation data analytics and tech company, the airport announced on Thursday.

UnDelay’s web-based software now allows taxi drivers to enter the virtual “queueing zone” from a remote location, instead of physically parking in the lot south of the airport. The system will then alert drivers when it is their turn to approach the terminal curb and pick up passengers.

The system will also give the airport the capability to see which drivers have paid, so an airport staff member will no longer have to physically check their receipts.

“Automation is essential in aviation operations, and it will increase customer satisfaction and revenue,” said Safir Monroe, Founder and CEO of UnDelay. “While working as a software engineer at Delta Air Lines, I saw a huge need in data analytics and the optimization of aviation systems. After leaving the company, I wanted to help make a huge difference in the travel industry so I created UnDelay to help reduce the problems airports and airlines were having with landside and airside operations.”

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[City takes new approach for transit plan between Tucson Mall, airport](#)

**Arizona Daily Star** - Feb. 5, 2023

The cities of Tucson and South Tucson are seeking comments from the community on the early stages of a strategic plan for a transit line connecting Tucson International Airport and the Tucson Mall through downtown.

Residents have until Feb. 15 to offer their input on the [draft report](#) from Phase I of the planning process.

Plans for the future, 15-mile-long, north-south corridor known as [Tucson Norte-Sur](#) focus not only on transit but on walkability, housing density and affordability in the neighborhoods up to a mile on either side of the route.

*Click on the link above to view the rest of this article.*

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## [London Airports set to charge travellers over 67% extra for parking](#)

**London Loves Business** - Feb. 1, 2023

A necessity for those that travel, often forgotten until the last minute, is finding airport parking. With the option of getting the train becoming less possible, those who haven't sorted it out yet should be aware it's about to get a lot more costly.

British travelers heading out for romantic trips over Valentine's Day weekend will face a cost of a living squeeze – as the price of airport parking soars. Lovers are expected to pay up to 67% more than if they were travelling on the same dates in March.

New data by YourParkingSpace has revealed that various UK airports are increasing car parking fees during this romantic time, with motorists expected to pay as much as £57.90 more for these dates.

*Click on the link above to view the rest of this article.*

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## [Landline shuttle joining Sun Country service in Eau Claire](#)

**Leader-Telegram** - Feb. 2, 2023

EAU CLAIRE — A shuttle service that will drive passengers from the Eau Claire airport to Sun Country Airlines flights departing from the Twin Cities is set to begin service next month.

The airline and ground transportation service Landline made a joint announcement this week about the new service that will start March 2 at Chippewa Valley Regional Airport, 3800 Starr Ave.

The new shuttle service is being done in addition to local Sun Country flights, which fly four times a week between Eau Claire and Minneapolis-St. Paul International Airport.

The Landline service can be booked just like a connecting flight by going to [suncountry.com](http://suncountry.com). The website will indicate which leg of the journey will be ground transport versus in the air.

Cost for the shuttle trip is \$10 for one-way travel and \$20 for round-trip, according to a Sun Country news release issued on Wednesday. Passengers who use Landline can check bags at the Eau Claire airport and their luggage will be transferred onto their flights at the Minneapolis airport.

There is another airport shuttle service that has already been doing business in Eau Claire. Groome Transportation offers shuttle service departing from the city's northwest side at 6204 Chuck Lane and drives to the airport in the Twin Cities.

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## [Autonomous buses: Staffless vehicles to be tested for airport car park shuttles](#)

**The Scotsman** - Feb. 1, 2023

The [UK Government](#) announced on Wednesday that future deployments as part of the Connected and Autonomous Vehicles Forth (CavForth) project would involve “smaller vehicles which could operate with no staff on board”.

However, [Stagecoach](#), which will operate the service, later clarified that the service was likely to always need staff on board and the staffless vehicle trial was expected to be aimed at shuttle services such as in airport car parks.

The initial “captained” 14-mile CavForth route, using electric single decker buses with a driver on board, is to be extended by five miles from the Ferrytoll park and ride site north of the Forth Road Bridge to Dunfermline.

*Click on the link above to view the rest of this article.*

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## [National Parking Association Announces Findings in Post-Pandemic Road to Recovery Index](#)

**Cision PR Newswire** - Feb. 6, 2023

WASHINGTON, Feb. 6, 2023 /PRNewswire/ -- The National Parking Association (NPA), the leading authority on parking research, released findings from its fourth Road to Recovery Index that

indicates a very strong rebound nationally. Americans are driving at levels greater than in 2019, in turn, parking operator revenue is projected to recover fully between August and December of 2023.

"The parking industry continues to rebound post-pandemic and projects \$580 billion\* in revenue by the end of 2023, outpacing the 2019 baseline by 2% and 2022 revenue growth by 10%," said NPA President Christine Banning, IOM, CAE. "A focus on consumer experience, automation, and diversifying services has fueled a rebound across sectors."

Banning added, "Airport and event parking were the fastest areas to rebound due to consumer demand. As a result, airport parking revenue increased by 26% in the first half of 2022 from 2019 levels, while event parking revenue increased 16% during the same period. Consumer demand for leisure travel and event venues signals continued strength in those parking segments in 2023."

*Click on the link above to view the rest of this article.*

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**[Airport Ground Transportation Market is Expected to Reach US\\$ 22 Bn in 2022 and is Estimated to Cross US\\$ 32.57 Bn at a CAGR of ~ 4% During Forecast Period of 2022-32](#)**  
**Global Trade** - Feb. 2, 2023

The airports are the most common type of transportation medium for international travelers and tourists. An airport can have multiple terminals, and aircrafts are assigned specific terminal for landing. The terminal and main airport building can be far, and passengers cannot walk to the aircrafts from building and other way around with luggage.

To make the transfer of passenger and luggage from building and aircraft, there are several vehicles, scheduled according to the flights or can be booked by passengers according to their convenience.

This airport ground transportation is sometimes organized by airline, as a service included along with flight. Sometimes, third party transportation is used by travel agencies and sometimes, passengers can get their own vehicle, using applications and websites of transportation providing agencies. These vehicles are usually buses, taxis and sometimes trains, if available.

*Click on the link above to view the rest of this article.*

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**[Driving success: Uber eyes profitability as airport and office journeys fuel post-pandemic rideshare demand](#)**  
**City A.M.** - Feb. 8, 2023

Uber said it had set its sights on delivering profits this year after 2022's surge in demand for airport and office rides helped the company rebound from pandemic lows.

Dara Khosrowshahi, chief executive of Uber, said the company was now focused on achieving profitability on a GAAP basis this year.

Khosrowshahi said: "The pandemic's impact on our mobility business is now well and truly behind us."

Uber forecast adjusted EBITDA, a profitability metric that excludes some costs, is between \$660m (£546m) and \$700m for the first quarter, above the average analyst estimate of \$593.06m, according to Refinitiv data.

*Click on the link above to view the rest of this article.*

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**[Hertz Is Revamping Dollar and Thrifty Brands](#)**  
**Skift** - Feb. 7, 2023

Hertz is polishing its affordable car rental brands Dollar and Thrifty to help grow sales from more price-conscious business travelers.

"These two iconic brands are performing shy of their potential," said Hertz CEO Stephen Scherr on Tuesday.

The vehicle rental company believes that by "revitalizing" them it can pursue profitable mid-market growth.

Scherr made the comments during the company's [fourth-quarter results](#) earnings call, where he revealed his other focuses included growing its electric vehicle platform and expanding its rideshare business.

*Click on the link above to view the rest of this article.*

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### [NC: Why doesn't the Triangle's proposed commuter rail line go to RDU airport? What to know.](#)

**Mass Transit** - Feb. 9, 2023

Triangle Asked & Answered: What do you want to know?

Have a question about something in our community? The News & Observer's Service Journalism team wants your questions for our Triangle Asked & Answered series. Reach out to us by filling out this form or by sending an email to [ask@newsobserver.com](mailto:ask@newsobserver.com).

When people learn about plans to build a commuter rail line through the Triangle, one of their first questions inevitably is, "Why doesn't it go to the airport?"

You heard it more than 20 years ago, the first time the Triangle drew up plans for commuter trains connecting Raleigh, Cary, Research Triangle Park and Durham.

"Everyone, even people who don't support it, have said, 'How come you're not going to the airport?'" then Raleigh Mayor Charles Meeker said in 2001.

*Click on the link above to view the rest of this article.*

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### [Maryland Transit Agency Partners with The Routing Company for On-Demand Transportation](#)

**Next-Generation Transportation** - Jan. 31, 2023

[The Routing Company](#) (TRC), a global on-demand vehicle routing and management platform, has signed a contract with [Anne Arundel County Office of Transportation](#) (AA OOT) to provide on-demand transportation.

The six-month, three-vehicle pilot is anticipated to launch early this spring.

With this service partnership, AA OOT becomes the first agency in the state of Maryland to deploy TRC's patented technology. The office of transportation provides both local service and regional transit connections throughout Anne Arundel County, home to half a million residents, Baltimore-Washington International Thurgood Marshall Airport (BWI) and Maryland's state capital, Annapolis.

*Click on the link above to view the rest of this article.*

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### [Avis has new T&Cs for renting its EVs, and they're a little weird](#)

**Electrek** - Feb. 3, 2023

Car rental giant Avis just sent an email out today to its customers to let that it has new rental terms and conditions for its fleet EVs. Some of the company's EV rules are a bit of a head scratcher.

Here's what the email said: As we introduce Electric Vehicles to our fleet, our rental terms have been amended. To accommodate our expanding vehicle inventory, this amends the agreement signed by you with respect to the rental of a vehicle powered by an electric motor (an "EV"). Our updated terms can be found [here](#).

Note that these were sent out by Avis Canada, but the rental terms and conditions are for both the United States and Canada.

*Click on the link above to view the rest of this article.*

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## AIRPORT NEWS

### [KC's new airport ready to fly on Feb. 28](#)

**The Landmark** - Feb. 3, 2023

An opening date has been announced for Kansas City's \$1.54 billion new airport terminal, located in Platte County at the site of the existing KCI Airport.

Kansas City officials this week the new airport will officially open on Tuesday, Feb. 28.

Ground was broken in March 2019 on the single, one-million-square-foot terminal that will replace the current horseshoe-shaped terminals, which were built back in 1972.

*Click on the link above to view the rest of this article.*

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### [As Harry Reid airport grows, so does the need for another airport](#)

**Las Vegas Review-Journal** - Feb. 6, 2023

There are plenty of things that give economist Jeremy Aguero sleepless nights.

Last week, Aguero, of Las Vegas-based Applied Analysis, admitted airport capacity has become one of those issues.

"There are a lot of things that worry me," Aguero said. "I'm worried about I-15. I'm worried about water policy. I'm worried about the airport. I'm worried about having enough employees. This is one of a number of things that keeps me up at night. I don't know if that should be a determinant factor, but the fact that we are going to hit capacity before we have a plan in place to expand capacity, yeah, that's one of the top five things that keeps me up at night."

Aguero also noted his airport capacity concern last month during his keynote speech at the Vegas Chamber's Preview 2023 forecasting event.

*Click on the link above to view the rest of this article.*

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### [Airport Of The Month: Phoenix Sky Harbor International Airport](#)

**Simple Flying** - Feb. 6, 2023

Simple Flying is delighted to introduce a brand-new feature for 2023 - Airport Of The Month. Each month, we will celebrate an airport that has gone above and beyond in providing exceptional passenger experience, and is investing to make our time spent in transit even better in the future.

For February 2023, Simple Flying has picked Phoenix Sky Harbor International Airport as our Airport Of The Month!

Over the last few years, Phoenix has heavily invested in upgrading its facilities, introducing some of the newest and most groundbreaking technologies to improve the passenger experience. From augmenting the reach of the Sky Train to introducing the [first self-driving cars ever seen at an airport](#), PHX is setting the bar when it comes to modernization.

*Click on the link above to view the rest of this article.*

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### [Duluth Airport parking lot receives upgrades](#)

## **Business North - Feb. 8, 2023**

The Duluth International Airport (DLH) has been working to update its parking system and plans to launch a new system today.

The airport has installed a cashless and cashier-less system that allows for contact-free payment from entry to exit.

Customers will see a new ticket station at the entrance to each of the individual lots (surface and garage parking structure) as well as a new pay station at each exit.

This improved system includes updated technology that offers touchless, mobile and pre-payment options. If customer assistance is needed upon exit, customers will be greeted virtually by live support staff that can remedy all situations remotely.

"We are very pleased to create an even better customer experience by upgrading our parking lot technology," said Tom Werner, executive director of the Duluth Airport Authority. "Our team has been working diligently to get this new system in place."

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## **[Higher Labor Costs, Inflation Leads To Increased Parking Rates At Tampa Airport](#)**

**Patch - Feb. 8, 2023**

TAMPA, FL — Following a year of historic inflation in Tampa Bay and rising labor and construction costs, Tampa International Airport is continuing with plans to expand the number of available parking spaces.

Current projects include installing moving walkways in the long-term parking garage and demolishing the outdated monorail in the long- and short-term garages. These improvements will [eventually provide almost 500 new parking spaces](#) across both garages.

The projects are advancing on schedule, due to be completed in mid-2024 at a cost of \$30.4 million as part of the airport's capital improvement program.

*Click on the link above to view the rest of this article.*

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## **[Edinburgh Airport car parking prices from short and long stay to drop off and fast track](#)**

**EdinburghLive - Feb. 8, 2023**

As we all get excited to book flights and hotels for the February mid-term break, or prepare further for summer holidays, there is one thing many leave to last minute.

As lots of us plan to head to Edinburgh Airport in the coming weeks or months, taking the car and leaving it in a surrounding car park can rack up costs. Whether it be long-stay fares, and even dropping someone off at the airport can incur up to £10 for a few minutes of waiting.

Thankfully, there are many options near [Edinburgh Airport](#) that won't break the bank, from fast track parking to longer stays. So where can you park at Edinburgh Airport and what are the drop off and pick up rates? Here's everything you need to know.

*Click on the link above to view the rest of this article.*

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## **[Reid airport employees fight plan to free up more public parking](#)**

**Las Vegas Review-Journal - Feb. 3, 2023**

Additional public parking is coming to Harry Reid International Airport by spring, but some airport employees are pushing back against the plan saying it will create safety risks for workers.

Airport officials confirmed in January that it would turn more than 1,500 employee parking spaces near Terminal 1 into public parking to accommodate the growing volume of local travelers seeking a place to park.

"This is another effort to enhance the customer experience as record volumes of passengers continue to travel through the airport and certain parking options reach capacity more frequently," according to a news release last month.

*Click on the link above to view the rest of this article.*

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**[Cleveland Hopkins looks to add rental car fee to fund future capital improvements](#)**

**News 5 Cleveland** - Feb. 8, 2023

CLEVELAND — Cleveland Hopkins International Airport is looking to assess a new fee on travelers who rent cars at the airport in order to fund the construction of a new rental car terminal on the airport campus.

If approved, the so-called customer facilities charge would likely be paid by non-Cleveland residents, which accounted for 96% of the rental car volume last year, according to city data.

Although airport officials are still determining the exact rate, Dennis Kramer, the interim director of port control, told members of Cleveland City Council's Transportation and Mobility Committee that they are anticipating the fee to be in the ballpark of \$4 to \$8 per rental day. The rate would be determined by the city's Board of Control.

*Click on the link above to view the rest of this article.*

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**[Heart of Stark: Akron-Canton Airport program supports passengers with hidden disabilities](#)**

**The Repository** - Feb. 6, 2023

The [Akron-Canton Airport](#) has launched a new initiative called The Sunflower Program that makes the airport experience more accommodating for travelers with hidden disabilities.

Through this program, lanyards, bracelets or pins with a sunflower design are offered to those with a disability as a way to discreetly identify themselves to the airport community as needing additional assistance, extra time or patience while traveling through the airport.

The program allows travelers to voluntarily self-identify that they may require support, and the accessories can be picked up at the Visitor Information Center, airline ticket counter or requested through the airport's website ahead of travel.

*Click on the link above to view the rest of this article.*

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**[Myrtle Beach International Airport sets new passenger record in 2022](#)**

**WPDE.com** - Jan. 26, 2023

MYRTLE BEACH, S.C. (WPDE) — For the second consecutive year, the Myrtle Beach International Airport (MYR) has set a new record for total passenger traffic.

In 2022, nearly 3.5 million passengers traveled through the airport.

Total passenger traffic included 3,459,803 passengers for 2022 compared to 3,210,247 in 2021.

The number of people arriving on flights or deplanements totaled 1,725,861 compared to 1,604,110 the previous year.

"2022 was a great year for the Myrtle Beach International Airport," said Judi Olmstead, Assistant Director of Airports. "3.5M travelers speaks volumes to the success of the airport and the

destination. Our population base continues to expand and the airport saw more residents than ever utilizing the airport, which is why the airport remains committed to promoting the region to foster new air service options while maintaining existing service levels."

With added traffic through the airport, comes a need for more space and accommodations.

According to Olmstead, MYR is working on a parking expansion project and terminal expansion and has already added a [new airline](#) and new flight destinations.

The airport also added six therapy dogs as well as the introduction of the [Sunflower Lanyard Program](#) in 2022.

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