AGTA News from the Airport Curb - 4/20/23



AGTA News from the Airport Curb





<u>It's the final week until the Spring 2023 AGTA Conference in New</u> Orleans!

We're meeting April 30 - May 3, 2023 in New Orleans, Louisiana at the Crowne Plaza New Orleans French Quarter. The theme for this year's conference is *A Return to New Orleans: New Build, Re-Build, or Are You Planning for the Future?*

The program has been finalized. Use the link below to access our final version of the conference agenda:

Final Program

Not registered yet? You still can using the link below. Come join us! We have over 100 delegates registered for the conference.

Meeting Registration

Hotel Reservation







25 Airports Registered for the Spring 2023 Conference:

Burbank-Glendale-Pasadena Airport Calgary Airport Authority Charlotte Douglas Airport **Charleston International Airport** Dallas/Ft. Worth International Airport Harry Reid International Airport Houston Airport System-Hobby Kelowna International Airport Los Angeles World Airports Maryland Aviation Administration Metropolitan Nashville Airport Authority Nashville International Airport **New Orleans International Airport Ontario International Airport** Port Authority of New York & New Jersey Port of Oakland Sacramento International Airport San Jose Mineta International Airport Santa Barbara Airport Sarasota Manatee Airport Authority Savannah Airport Commission Seattle-Tacoma International Airport Spokane International Airport Tampa International Airport **Tulsa International Airport**

Other Airport Representatives, Ground Operators, and Vendors - Make Plans to Join the 100+ delegates!

GROUND TRANSPORTATION NEWS

Robot shuttles at San Jose airport? Major transit plan moves forward

The Mercury News - Apr. 18, 2023

For more than two decades, San Jose leaders have been stymied on how to connect a 3½-mile gap between San Jose Mineta International Airport and Diridon Station. They may have finally found the answer: a "Star Trek"-like army of robotic shuttles ferrying passengers between the two travel hubs — with a price tag of up to \$500 million.

Despite skepticism from transit enthusiasts and local bus unions, the San Jose City Council initially approved the project that could get underway by 2028 and comes as the city's airport and Diridon Station are experiencing increased demand with no efficient public transit option to link them. It currently takes two public transit stops or an Uber to make the journey.

In its unanimous approval Tuesday, the council voted to explore working with a local startup called Glydways, whose driverless shuttles would carry up to four passengers on a designated driveway at a maximum speed of 31 miles per hour. Since the shuttle would run at a continuous speed, officials from Glydways said the journey could take around eight minutes — as opposed to the roughly half-hour bus ride.

Click on the link above to view the rest of this article.

Metro Releases Proposed "Visionary" Bus Network Maps For The Region, Including 24-Hour Service

DCist - Apr. 17, 2023

Metro released its <u>"visionary" bus network redesign maps</u> on Monday, proposing drastically more bus service to the region. The plan, which is 35% more expensive than the current service, is unfunded so far.

The <u>Better Bus project</u> is the first comprehensive region-wide redesign of the entire Metrobus network since its creation in 1973. The new routes are the result of five years of work to make the system more user-friendly, equitable, and robust. It includes 100 bus routes with 20-minute frequencies or better (many have 12-minute frequencies) and simpler, more direct routes.

Metro is also proposing 24/7 hour service across the region for the first time, including a round-the-clock to Dulles Airport, several Metro stations, and elsewhere around the region.

The transit agency didn't specifically list route-by-route changes, but some noticeable additions are a bus between Bethesda and Tysons, an extension of a bus route from Ballston to George Mason University instead of Dunn Loring, and the extension of a route from Silver Spring to Waterfront instead of Archives. You can see current routes mapped with proposed ones by filtering your specific route here.

Click on the link above to view the rest of this article.

Update: Peter Pan to take over canceled New Bedford to Boston bus route

NEW BEDFORD — Peter Pan Bus Lines will begin running buses from New Bedford to Boston to replace the canceled DATTCO commuter buses.

The company decided to offer replacement service at the request of MassDOT and local representatives, said Peter Pan CEO Peter A. Picknelly.

"We're trying to step up to the plate so people aren't stranded without service," Picknelly said.

MassDOT had been in talks with state lawmakers and city officials to find a solution after DATTCO abruptly canceled its SouthCoast-Boston Express buses last month, citing declining ridership. Only about 35 to 65 people were riding the bus every day, down from about 200 before the pandemic.

Click on the link above to view the rest of this article.

Los Alamos Taxi Service & Airport Shuttle Making Comeback

The Los Alamos Daily Post - Apr. 14, 2023

Like many businesses, Los Alamos Taxi Service & Airport Shuttle endured changes and setbacks because of the pandemic and had to significantly limit services. Like many businesses, Los Alamos Taxi Service & Airport Shuttle is now making a comeback.

During the pandemic Los Alamos Taxi was limited to offering services sometimes on nights and weekends. The company is now back in service 7 days a week, and with a 10-passenger van in service. As client demand increases, Los Alamos Taxi will consider putting a passenger car and 15 passenger shuttle tour van back in service.

"For now, we are happy to be up and running with one shuttle van for hire 7 days a week," owner Cindy Capelli said. "Los Alamos Taxi is a great service for airport pick up and drop off to Albuquerque and Santa Fe. We can provide taxi service all over the state ranging from Los Alamos County to the State Border. Our most requested services are to the Airports, medical appointments, Española, Taos, Santa Fe and sometimes Bandelier, but we can go all over the state."

Click on the link above to view the rest of this article.

Rise in 'illegal' taxis puts Montreal passengers at risk, airport authority warns

CTV News Montreal - Apr. 13, 2023

The Montreal airport has an illegal taxi problem, says its regulatory authority, which is calling for a crackdown.

Since January, nearly 400 tickets for infractions related to vehicles operating without a proper permit have been issued, according to the Aéroports de Montréal (ADM).

"Sometimes we see taxis with fake Uber stickers on their cars, or even we've seen cars with fake taxi domes," said airport authority spokeswoman Anne-Sophie Hamel.

Other incidents involve legitimate taxis that don't have a permit to operate at the airport, Hamel said, or freebooters that don't even bother to dress up as a cab or ride-hailing service.

Click on the link above to view the rest of this article.

Ontario woman 'shocked' at \$4.6K charge for 19-minute taxi ride on Caribbean vacation CTV News Toronto - Apr. 13, 2023

After returning from a vacation to the Dominican Republic, an Ontario couple said they were "shocked" to see they'd been charged \$4,623 for a 19-minute taxi ride.

"I'm actually quite upset that they are not handling this situation well at all," Anastasia Brauer of Orangeville, Ont. told CTV News Toronto.

Brauer said she was travelling with her fiancé and that the trip went very well. On the last day, they said took a taxi recommended by their resort to the airport before Brauer said she paid the fare with her Bank of Montreal MasterCard.

"I put in my pin, I saw the amount that I was to pay, which was \$36 USD, and after the transaction went through, I handed back the machine and we parted ways," she said.

Click on the link above to view the rest of this article.

Chicago O'Hare's airport train breaks...again

WGNTV.com - Apr. 17, 2023

CHICAGO — O'Hare International Airport's trouble-automated train system broke down again this weekend. It was out of service for seven hours on Sunday forcing passengers to board buses to move between terminals, remote parking and the rental car facility.

"The outage was caused by a mechanical failure on board a train stationed at Terminal 3, and extensive work was required by ATS engineers to remove the train from service and safely restore the system's operations," according to an airport spokesperson.

WGN Investigates has reported on the train system's reliability in the year since it fully reopened to the public.

Records revealed the train system had to be taken off-line for at least 30 minutes or more 53 times in the first 10 months it had fully reopened. Some of the outages were for planned maintenance or software upgrades, but the train system unexpectedly failed to function on 17 days due to weather or various system failures, airport officials acknowledged.

Click on the link above to view the rest of this article.

How to Know If an Airport Transfer Service is Reputable When Traveling

Luxury Travel Magazine - Apr. 17, 2023

You should consider hiring a reputable transfer service if you are about to <u>Faro airport transfers</u> for business because they will handle all the details. Additionally, you won't have to worry about anything while you're away since they'll arrange comfortable transportation.

Choosing a reliable airport transportation service requires you to consider several factors. It involves the type of vehicle the company uses, their experience, the distance covered, the amount charged, and so forth.

Nevertheless, going with a reputable company is best since you never know what could go wrong. It may also be best to ask your family and friends about their experiences with the company.

Click on the link above to view the rest of this article.

New Transport Program Provides Students Rides to Sacramento Airport During Breaks Chico State Today - Apr. 17, 2023

Getting a ride to Sacramento International Airport just got a whole lot easier.

Exclusive to Chico State, students leaving campus during extended breaks can sign up for Wildcat Rides, a bus transportation program that goes from campus to the Sacramento airport and Sacramento Valley Station, an Amtrak and Greyhound hub.

Wildcat Rides operates at the start of major campus breaks, including fall, winter, and spring. Seating on the chartered buses is limited and based on a first-to-reserve, first-served basis—be sure to check the Wildcat Rides landing page approximately one month before each break to sign-up. And pack smart: each student can bring one large suitcase and one carry-on bag (backpack or purse).

The program's pilot launch ran during winter and spring breaks to overwhelming success, giving organizers a good sense of how to scale it.

"There are still elements we're figuring out, such as the best days and times to offer, best ways to communicate availability, and what ongoing demand looks like," said Anna Magaña, director of student financial services. "As a campus, we recognize the presence of an amazing community of Wildcats ready to help each other and offer rides or tips on navigating the Greyhound or Amtrak, but there remains a transportation need for many students. We're working on bridging the gap and will continue to evolve the program next year and beyond."

Airport Bus Market to Expand at a CAGR of 10.05% Over 2022-2027 | IMARC Group OpenPR.com - Apr. 13, 2023

According to the latest report by IMARC Group, "Global Airport Bus Market Size, Share, Growth, Industry Trends, Opportunity and Forecast 2022-2027", the global airport bus market is expected to exhibit a CAGR of 10.05% during 2022-2027.

The airport bus, also known as the airport shuttle, is used to transport passengers to and from or within the premises of airports. It is painted with bright colors to stand out among other airport vehicles and consists of comfortable seats, temperature control mechanisms, extended storage, restrooms, etc., to enhance the experience of the flight passengers. Airport buses can be of two types, which are fuel and electric. They have low maintenance costs and larger luggage space when compared to other public transport systems. As a result, airline companies across the globe are continuously focusing on easing the overall boarding process with the aid of airport buses.

Click on the link above to view the rest of this article.

'I took an Uber-style bus to Bristol Airport - and paid just £2'

Bristol World - Apr. 15, 2023

A mother was left surprised when she boarded an empty bus from near her home in Brislington to Bristol Airport - and paid just £2. Maxine Knight also paid just £1 for each of her two children ahead of a family holiday to Amsterdam last week.

The freelance copywriter said she'd usually expect to pay £35 for a taxi, or at least £60 to park up at the airport. But that was until she found out about a new Uber-style bus service launched in the Bristol region called WESTlink.

The minibuses operate in locations in Bristol impacted by recent bus cuts and provide users with the opportunity to 'call a ride' by logging a request on a mobile phone app. And it shocked Maxine just how far she could travel, and that it included Bristol Airport.

Click on the link above to view the rest of this article.

<u>Getting the bus to and from the Airport: 4 lines up and running for the summer 2023 season</u>

Majorca Daily Bulletin - Apr. 17, 2023

The last two Airport bus lines are now up and running, making that 4 different routes up and down the island to get you to your holiday resort.

A11 Airport to Camp de Mar (Stopping at Marineland, Son caliu, Palmanova, Magalluf, Santa Ponsa, Peguera & Camp de Mar)

Running daily until Tuesday, October 31, with the first bus leaving Palma Airport at 8.15am and the last bus at 11.45pm. This is a Monday to Sunday service. You can also get the bus back to the airport from your resort.

The A11 is a express service, meaning you can only travel from/to the Airport on this route. Trips between intermediate stops are not allowed.

Click on the link above to view the rest of this article.

PLTO arrests 10 more taxi drivers at Phuket airport

The Phuket News - Apr. 17, 2023

Officers, acting under instructions from PLTO Chief Adcha Buachan, conducted checks on taxis at the airport from 4pm to 6pm yesterday (Apr 16), said a PLTO report posted after 9pm last night.

Joining the PLTO officers as support were airport "officials" (actually employees of Airport of Thailand Co Ltd, which operates Phuket airport), along with officers from the Sakhu Police and Phuket Tourist Police, said the report.

The officers found five drivers of metered taxis operating without turning on the taxi meter. A further five people were found using private vehicles as taxis, which the official PLTO report continued to use the moniker "black taxi" to describe.

The report made no mention of whether or not the drivers caught were using the popular ridesharing apps inDriver and Bolt.

Click on the link above to view the rest of this article.

AIRPORT NEWS

RDU airport opens a new parking lot, but this one's not for you or your car

The News & Observer- Apr. 18, 2023

Finding a place to park at Raleigh-Durham International Airport can be tough at times, and that goes for airlines that keep their planes there overnight.

As travelers know, early mornings are the busiest time of the day at RDU, where about a third of all daily departures take off by 8 a.m. The planes for nearly all of those flights spend the night at the airport, so they're cleaned, fueled and ready to go.

But there's not enough gates at the terminals for all those planes, and airlines have had to park some of them in various places around the airfield.

So RDU has built a special parking lot for planes, which it calls the West Remain Overnight or RON apron. Just north of the main terminal, near the Observation Park, the West RON has room for at least eight planes, which can quickly be towed to gates as they come open in the morning.

Click on the link above to view the rest of this article.

But what's the parking situation? Airport expansion plans come with parking projects The Florida Times Union - Apr. 18, 2023

Parking at Jacksonville International Airport has a tendency to <u>fill up during the busiest times of year</u>, and with plans for an additional concourse, travelers might have to spend even more time looking for an open space.

Greg Willis, marketing and public relations manager at the Jacksonville Aviation Authority said there are "several projects in the planning phase" to provide additional parking when the third concourse opens.

"Some are shorter term fixes, some are much larger construction items," he said.

Construction on <u>a new \$300 million concourse at Jacksonville International Airport</u> is set to begin in October and include a new six-gate concourse for planes. The plan is to open the concourse by mid-2025. At this time, there are no plans for parking rate increases, Willis said.

Click on the link above to view the rest of this article.

<u>Cleveland Hopkins adds second cell-phone lot, will open temporary Grey lot to alleviate airport parking woes</u>

Cleveland.com - Apr. 13, 2023

CLEVELAND, Ohio – Cleveland Hopkins has created a second cell-phone lot for people picking up and dropping off passengers at the airport in an attempt to alleviate overcrowding on the roadways near the terminal.

The second lot is located behind the closed Sheraton hotel and adjacent to the Orange parking lot, accessible from Inner Drive. The original cell-phone lot, located just east of the airport, is available, too.

Airport spokesman John Goersmeyer said the new lot is needed to alleviate overcrowding on the roadways and to prevent cars from spending too much time parked at the terminal when picking up and dropping off travelers.

The existing cell lot fills up during busy travel periods, he said. And police are ticketing more to prevent backups on the roadways leading to the terminal. "We're hoping to alleviate some of the congestion and provide another parking spot for people to use if they're waiting to pick someone up or drop somebody off," he said.

Click on the link above to view the rest of this article.

Austin airport parking prices set to increase

KXAN.com - Apr. 15, 2023

AUSTIN— The price to park at the Austin-Bergstrom International Airport is set to increase beginning Tuesday.

According to the airport, the price increase would affect economy parking, as well as the blue and red parking garages. The daily price for each would be increased by \$2.

The airport did not specify if the rate change would impact the hourly parking costs.

The current prices are:

Economy Parking: \$10 per dayBlue Garage: \$17 per dayRed Garage: \$27 per day

The price increases are scheduled to take effect at midnight April 18 and are as follows:

Economy Parking: \$12 per day
Blue Garage: \$19 per day
Red Garage: \$29 per day

KXAN reached out to AUS Friday regarding why the increase is happening, as well as how it compares to other airports in cities of similar size to Austin. Officials with AUS said they would work to get a response by this weekend.

When it comes to travel, few places give folks <u>more anxiety than the airport</u>. Why? From flight delays to long security lines, there are a lot of hurdles to cross on the way to a destination. But airports don't have to be scary or anxiety-inducing. When it comes to air travel, <u>there are some goto hacks</u> you can use to make the most of your time... because, yes, you've earned this vacation! Read on for the best airport hacks from experts that you should commit to memory for your next trip.

1| Sign up for TSA PreCheck.

Every day, between one and two million travelers are using TSA PreCheck, according to <u>TSA</u>. That means roughly 10 to 20 percent of all PreCheck users are utilizing their status daily since the program hit <u>10 million members back in 2020</u>. Even if the waits are a little bit longer than they used to be, TSA still reports that wait times are one-third of those in regular security lines. When you don't have to take your shoes off, unpack electronics, or remove liquids from your bag, PreCheck changes the whole experience of getting through security.

Click on the link above to view the rest of this article.

Logan Airport Was a Breeze

East Boston Times-Free Press - Apr. 19, 2023

We hadn't flown for a while because of the pandemic and other reasons, so we approached our recent vacation with some trepidation, particularly as we contemplated our air travel.

However, we are happy to report that traversing to, through, and from Logan Airport actually was a pleasant experience. We took the boat to Logan, caught the shuttle bus to our terminal, and made it through security within 10 minutes. Our terminal (Terminal B) was crowded, but not overly so, and there were plenty of seats with outlets for our electronic devices.

Returning home, we found the signage to ground transportation was clear and straightforward as we made our way to the Silver Line — which, by the way, was free of charge — in order to get to South Station.

Click on the link above to view the rest of this article.

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<u>Association</u>

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