

# AGTA NEW ORLEANS SPRING 2023 MEETING AGENDA

New Build, Re-Build,  
or Are You Planning  
for the Future?



April 30 - May 3, 2023



The Astor Crowne Plaza Hotel  
New Orleans, Louisiana



**A CONFERENCE OF THE  
AIRPORT GROUND TRANSPORTATION ASSOCIATION**

*Hosted by Louis Armstrong New Orleans International Airport*



# AGTA New Orleans 2023 Meeting Agenda

## New Build, Re-Build, or Are You Planning for the Future?

### MONDAY, MAY 1 (Continued)

#### 2:00 p.m. **"It's Debatable" - Concurrent Discussion Sessions**

Smaller breakout sessions will engage delegates in discussions involving important issues for ground transportation operations and airports. While a moderator is assigned for each breakout, each delegate is encouraged to relate how these things are operated or administered within their airport and/or operations. The objective of these roundtable discussions is to learn from each others' successes and mistakes. These joint airport and operator workshops will expand upon topics addressed in the opening sessions.

##### **Breakout Topics:**

- **Where are EV chargers best situated at the airport and what are airports charging?** ST. LOUIS  
Facilitator ..... Jack Santa, Jacobs Aviation Advisory Services
- **Should airports attempt to limit surge pricing of its ground transportation providers?** ST. ANN  
Facilitator ..... Allen Fugate, Coach USA Van Galder Bus Co.
- **What standards should an airport have for taxi services?** ASTOR BALLROOM II  
Facilitator ..... John Groden, Parking Concepts, Inc

#### 3:15 p.m. **Beverage Break / Exhibits Available** ASTOR BALLROOM GALLERY - Sponsored by GateKeeper Systems

#### 3:30 p.m. **"It's Debatable" - Concurrent Discussion Sessions**

##### **Breakout Topics:**

- **Moving lessor-used taxi service from the inner curb in favor of more highly utilized TNCs?** ST. LOUIS  
Facilitator ..... Chance Abbey, Spokane International Airport
- **Where should airport and tenant workers park at the airport? Parking Rates?** ST. ANN  
Facilitator ..... Dave Bird, SuperShuttle Express/ExecuCar
- **What more can be done to stop catalytic converter and auto thefts from airports?** ASTOR BALLROOM II  
Facilitator ..... Robert Bergeron, Dallas/ Ft. Worth Int'l Airport

#### 6:00 p.m. **Cocktail Hour** **Dinner on your own**

### TUESDAY, MAY 2

#### 8:00 a.m. **Continental Breakfast - Sponsored by Lyft** ASTOR BALLROOM III

#### 8:30 a.m. **General Session IV** ASTOR BALLROOM I **Update on TNCs and the Airport Curb**

By far, TNCs are the major supplier of passenger ground transportation at North American Airports. This session will be an update by Lyft, one of the industry leaders on what airports and TNCs can do to make the rideshare airport experience more efficient and pleasant for the airline traveling public.

- Panelists:** Michael Chisolm ..... Lyft  
Jeanette Yang ..... Lyft

#### 9:00 a.m. **General Session V** ASTOR BALLROOM I **Near-Airport Parking Panel Discusses EVs and Chargers**

A panel of near-airport parking operators and consultants will share their ideas for electric vehicles and charging stations.

- Moderator:** Sarah Fisher ..... InterPark  
**Panelists:** John Walsh ..... InterPark  
Charles Bassett ..... WallyPark

#### 10:00 a.m. **Beverage Break / Exhibits Available** ASTOR BALLROOM GALLERY

#### 10:15 a.m. **General Session VI** ASTOR BALLROOM I **Vehicles for the Airport Market**

This session will be an update by representatives from the vehicle manufacturing sector on what is available on the market today for airports and ground transportation providers wanting to utilize vehicles designed for the airport markets.

- Panelists:** Jenna Van Harpen ..... Gillig  
Micah Bailey ..... Creative Bus Services  
Jeremy Hiler ..... Lightning eMotors

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### **TUESDAY, MAY 2 (Continued)**

- 11:15 a.m.     **General Session VII** ASTOR BALLROOM I  
**New Technologies in Airport Ground Transportation**  
 A recurring theme of AGTA conferences has been the introduction of new apps and technologies to improve the customer's airport experience. This session will feature some of the latest technologies available to airports and ground transportation providers. Featured will be technologies for virtual taxi queues and automated parking systems.  
**Panelists:**    Tim Hammer ..... Tulsa Airport  
                       Geoffrey Posluszny ..... Walker Consultants  
                       Forrest Swonsen ..... TransCore
- 12:15 p.m.     **Luncheon and Speaker - I Still Need a Taxi!** ASTOR BALLROOM III  
 • Speaker: Bill George - CEO of WHC Worldwide and zTrip  
 • Annual AGTA Membership Meeting
- 1:45 p.m.     **"It's Debatable" - Concurrent Discussion Sessions**  
**Breakout Topics:**  
 • **Is it time for airports to charge private vehicles for use of the deplaning curb?** ST. LOUIS  
   Facilitator ..... Sarah Fisher, InterPark  
 • **Can autonomous vehicles use a common airport curb?** ST. ANN  
   Facilitator ..... Rob Landry, New England Transp. Group  
 • **Should airports provide free holding areas for taxis or TNCs?** ASTOR BALLROOM II  
   Facilitator ..... Billy Carter, Carter Transp. Services
- 3:00 p.m.     **Beverage Break / Exhibits Available**
- 3:15 p.m.     **"It's Debatable" - Concurrent Discussion Sessions**  
**Breakout Topics:**  
 • **Are airport remote car rental facilities being circumvented?** ST. LOUIS  
   Facilitator ..... Ray Mundy, AGTA  
 • **What effect will be declaring all gig workers as employees have on airport ground transportation?** ST. ANN  
   Facilitator ..... John McCarthy, Continental Air Transp.  
 • **What role do airports have in caring for the homeless?** ASTOR BALLROOM II  
   Facilitator ..... Nathan Drechsler, Epic Mountain Express
- 6:00 p.m.     **AGTA Reception and Dinner off-site**  
 Deanies Famous New Orleans Seafood Restaurant

### **WEDNESDAY, MAY 3**

- 8:30 a.m.     **Continental Breakfast / Wrap-Up Roundtable** ASTOR BALLROOM III  
**Moderator** ..... **Ray Mundy - AGTA Executive Director**  
 As well as a meeting evaluation and brainstorming session for future meetings, this wrap session will feature more recent topics facing the airport ground transportation industry and ongoing research to solve these issues. Add your opinion to the discussion of what is important information to collect for AGTA's Information Exchange Program.
- 10:00 a.m.    **Airport Landside Operations Tour of North America's Newest Airport**  
 The tour will permit delegates to see our nation's newest airport. Departing attendees may take luggage on board. Tour will begin with travel through the ground transportation operations at the Louis Armstrong New Orleans International Airport before entering this impressive airport. The tour will end no later than 12:30 for those departing on afternoon flights. The tour will first take attendees to the airport while others may continue on bus as it will return to the hotel.





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### SPOUSE / GUEST ACTIVITIES

#### **SUNDAY, APRIL 30**

6:30 - 8:00 p.m.    **Kickoff Networking Reception**    Casual cocktail attire appropriate

#### **MONDAY, MAY 1**

6:00 p.m.    **Cocktail Hour**    Dinner on your own

#### **TUESDAY, MAY 2**

5:45 p.m.    **Meet for departure to evening reception/dinner event**  
Deanies Famous New Orleans Seafood Restaurant

Suggestions for independent exploration will be available.

It is suggested that casual, comfortable attire will be appropriate for any of your explorations.

AGTA would suggest that delegates attending this conference and their guests use their usual caution while exploring the City - traveling in groups, and not wearing nametags.

